

# The fastest route to a rental car.

With AlphaRent by Alphabet.



A B C D E F G H I J K L M N O P Q R S T U V W X Y Z A B C  
D E F G H I J K L M N O P Q R S T U V W X Y Z A B C D E F G  
H I J K L M N O P Q R S T U V W X Y Z A L P H A R E N T A B

24-hour service hotline:

**01805 60 30 10\***

Fax number:

**0711 25 27 16 66**

\*0.09 EUR/min. on German landlines, max. 0.42 Euros/min



## Terms and conditions for cars and lorries

### ■ Calculation basis

Prices include items listed on separate charge list(s). VAT is added at the rate applying when the vehicle rental begins.

### ■ Excess

Excess in the event of vehicle damage or loss is currently as follows per damage occurrence:

Exceptions:	All groups	€ 550.00
	Group J, M, N	€ 800.00
	Group P	€ 1,050.00

### ■ Fees (net)

Fee for railway station/airport	The additional fee for handing over the Avis vehicle at railway stations and airports is 20% of the rental charge.
Registration fee	€ 1.05 per day, included in price (maximum 20 days per rental contract, i.e. max € 21.01).
Additional driver	€ 12.60 per day, included in price (a maximum of 7 days are charged per rental contract, i.e. max€ 88.23).
Fines / offences	The hirer and the company are fully responsible for the consequences of offences including traffic offences or punishable acts in connection with the Avis vehicle and are liable to Avis for any fees and costs incurred as described in the supplementary sheet entitled Important Customer Information. In such cases, Avis is obliged to provide the authorities with the names of the hirer and driver.
Vehicle occupant insurance)	According to the current standard German price list.
Super CDW	Not available.
Delivery/collection at company address	Within city limits (where there is an Avis depot in the town in which the company is located), a fee of € 7.50 is charged per trip for delivery and collection of the Avis vehicle during depot opening hours. Outside the city limits an additional charge of € 0.60 per kilometre is charged from and to the city limits, in addition to the € 7.50.
Emergency service	Outside depot opening hours there is a charge of € 50.00.
Winter tyres	€ 7.50 per day (maximum charge: 10 days per month).
Navigation	In all vehicle groups which do not include navigation device, a mobile navigation device can be booked additionally at many depots for a charge of € 3.36 (max. charge € 33.60).
Toll fees	The hirer bears all costs arising from fees incurred by the use of particular transportation routes.
One-way rental fee	When renting an Avis vehicle in Germany and returning it abroad, Avis charges a standard rate less company rebate and a one-way fee according to the current standard German price list.



### ■ Driver minimum age

The minimum age for eligible company drivers is 18 years, for Group J: 21 years. For Porsche models the minimum age is 25 years.

### ■ Validity

Rates are valid from 01.01.2010 to 31.01.2010. With the first rental based on the attached flat rate structure, the latter is deemed to have been accepted by the company.

### ■ Subject to alteration

Avis reserves the right to alter these terms and conditions as appropriate, adapt rates as appropriate with 30 days notice and pass on the relevant extra charges to the hirer if vehicle-related costs, taxes or fees are increased.

### ■ Vehicle exchange

The following vehicles must be exchanged as follows :

Mercedes - vehicle exchange after 70 days in each case  
VW, Ford - vehicle exchange after 60 days in each case  
Vehicles of the manufacturers Audi and BMW are excluded from long-term rental.

Mercedes lorry - vehicle exchange after 90 days in each case

In addition, Avis is entitled to require the replacement of a vehicle during a current rental contract if the rental vehicle has reached the maximum permitted mileage or rental period or is to be withdrawn from the fleet for any other reason. Avis will inform the hirer in good time of any necessary vehicle exchange and the relevant return date. In the event of a vehicle exchange, there is no entitlement to the same vehicle type. If the return date is not adhered to, Avis charges a fee of € 495.- for each excess month or part thereof.

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## Daily flat rates for cars

in Germany in € (net rates), valid from 01.01.2010 to 31.01.2010

Category		Avis vehicle group	SIPP code	Type	1 - 2 days per day incl. CDW/TP/KM	3 - 4 days per day incl. CDW/TP/KM	5 - 7 days incl. CDW/TP/KM	8 - 17 days per day incl. CDW/TP/KM	Monthly rate incl. CDW/TP/4200 KM/extra KM 0.17 €	Additional day incl. CDW/TP/140 KM/ex KM 0.17 €
Subcompact	manual	A	ECMR	VW Polo, Opel Corsa, Fiat Grande Punto, Seat Ibiza, Lancia Ypsilon	€ 47.00	€ 45.00	€ 225.00	€ 32.10	€ 510.00	€ 17.00
Compact	manual	B	CDMR	Audi A3 (3-door), BMW 1 Series (3-door), VW Golf, Volvo C30, Opel Astra, Seat Leon	€ 50.00	€ 48.00	€ 240.00	€ 34.30	€ 540.00	€ 18.00
	manual/navigation	C	CXMR	MB A Class, BMW 1 Series (3-dr), VW Golf, Opel Astra, Fiat Bravo	€ 53.00	€ 51.00	€ 255.00	€ 36.40	€ 624.00	€ 20.80
	manual/estate car	H	CWMR	VW Golf Variant, VW Caddy, Opel Astra Caravan, Seat Altea XL	€ 53.00	€ 51.00	€ 255.00	€ 36.40	€ 624.00	€ 20.80
	automatic	K	CDAR	MB A Class, VW Golf, Volvo C30, Opel Astra	€ 53.00	€ 51.00	€ 255.00	€ 36.40	€ 624.00	€ 20.80
Mid-size	manual	D	IWMR	MB B Class, Audi A3 Sportback, BMW 1 Series, VW Passat, Opel Insignia, Seat Exeo, Citroen C4 Picasso, Lancia Delta	€ 57.00	€ 55.00	€ 275.00	€ 39.30	€ 630.00	€ 21.00
	manual/estate car	I	IWMR	VW Touran, VW Passat Variant, Volvo V50, Opel Zafira Citroen C4 Grand Picasso, Citroen C5 Tourer,	€ 70.00	€ 67.00	€ 335.00	€ 47.90	€ 840.00	€ 28.00
Upper mid-size	manual/navigation	E	FXMR	MB C Class, MB C Class T Model, Audi A4, Audi A4 Avant, BMW 3 Series, BMW 3 S. Touring	€ 77.00	€ 74.00	€ 370.00	€ 52.90	€ 867.00	€ 28.90
	automatic/navigation	G	FXAR	MB C Class T Model, Audi A4, Audi A4 Avant, BMW 3 Series, BMW 3 Series Touring	€ 78.00	€ 75.00	€ 375.00	€ 53.60	€ 900.00	€ 30.00
Top class	automatic/navigation	F	PXAR	MB E Class, MB E Class T Model, Audi A6, Audi A6 Avant, BMW 5 Series, BMW 5 Series Touring, Volvo V70	€ 110.00	€ 106.00	€ 530.00	€ 75.70	€ 1,230.00	€ 41.00
Luxury class	automatic/navigation	J	IXAR	MB S Class, MB CLS, Audi A8, BMW 7 Series	€ 154.00	€ 148.00	€ 740.00	€ 105.70	€ 1,800.00	€ 60.00
Minibus 7-seater	manual	O	FVMR	VW Sharan, VW Multivan, Seat Alhambra, Citroen C8	€ 106.00	€ 102.00	€ 510.00	€ 72.90	€ 1,074.00	€ 35.80
Bus 9-seater	manual	L	PVMR	MB Vito, VW Caravelle, Opel Vivaro Combi	€ 117.00	€ 112.00	€ 560.00	€ 80.00	€ 1,251.00	€ 41.70
Lorry	special group	M	incl. 150 KM	MB Vito, MB Sprinter, Citroen Jumper	€ 74.44	€ 70.00	€ 350.00	€ 50.00	€ 1,061.25	€ 35.38
Lorry	special group	N	incl. 150 KM	MB Sprinter long wheelbase with tow hitch, Iveco Daily long wheelbase, in some cases with tow hitch	€ 93.33	€ 85.56	€ 427.78	€ 61.11	€ 1,211.25	€ 40.38
Lorry	special group	P	incl. 150 KM	MB Atego, Iveco Eurocargo	€ 126.67	€ 110.00	€ 550.00	€ 78.57	€ 1,602.50	€ 53.42

The above prices in € do not include VAT.

The above vehicle models and groups are examples and can be replaced by equivalent vehicles/groups.

Any additional kilometres are charged at a rate of 0.17 euros/KM.

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# Rental car reservation



Fax 0711 25 27 16 66

Please complete the form in full and fax to Alphabet

## Hirer

First name/last name: \_\_\_\_\_  
Street/no.: \_\_\_\_\_  
Postcode/town: \_\_\_\_\_  
E-mail: \_\_\_\_\_  
Telephone: \_\_\_\_\_ Mobile: \_\_\_\_\_

Anticipated duration of rental:  1-2 days  3-4 days  5-7 days  8-17 days  
 1 month  2 months  from 3 months  from 6 months

Vehicle delivery requested:  Yes  No

If so: delivery address (including postcode): \_\_\_\_\_  
Start date/time of rental: \_\_\_\_\_  
If not: collection at car rental depot \_\_\_\_\_  
Expected return location: \_\_\_\_\_  
Expected date/time of return: \_\_\_\_\_

Collection on return date requested:  Yes  No

If so: collection location (including postcode) \_\_\_\_\_  
If not: return to car rental depot \_\_\_\_\_

## Requested vehicle

Vehicle category: \_\_\_\_\_ Type (if available): \_\_\_\_\_  
Winter tyres:  Yes  No

## Driver, if different from above:

First name/last name: \_\_\_\_\_  
Street/no.: \_\_\_\_\_  
Postcode/town: \_\_\_\_\_ E-mail: \_\_\_\_\_  
Telephone: \_\_\_\_\_ Mobile: \_\_\_\_\_

Reservation confirmation to: Hirer:  by e-mail and/or  by text message

Driver:  by e-mail and/or  by text message

## If you are a full service customer

Company: \_\_\_\_\_ Customer reference no.: \_\_\_\_\_  
Leasing no.: \_\_\_\_\_ Vehicle registration no.: \_\_\_\_\_  
 Invoice to company (only available for Alphabet customers)  Payment on site

If you are already a full service customer, sign below to confirm that the costs for the use of the rental vehicle are to be charged to you/your company.

\_\_\_\_\_  
Date/place/company stamp Signature of driver



■ **Addresses**

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